

LACDMH MISSION

Our mission at DMH is to optimize the hope, wellbeing and life trajectory of Los Angeles County's most vulnerable through access to care and resources that promote not only independence and personal recovery but also connectedness and community reintegration.

LACDMH DIVISIONS

Consumer and Family Affairs
(213) 738-3948

Outreach, Engagement & Triage
(213) 738-4924

Human Resources Bureau (HRB)
(213) 972-7000

Office of the Administrative Deputy (OAD)
(213) 738-2891

Office of the Director (OOD)
(213) 738-4601

Patients' Rights Office
(213) 738-2524

Public Guardian
(213) 974-0515

Public Information Office (PIO)
(213) 738-3700

Fesia Davenport
Acting Chief Executive Officer, Los Angeles County

Los Angeles County Board of Supervisors

Hilda L. Solis, First District
Mark Ridley-Thomas, Second District
Sheila Kuehl, Third District
Janice Hahn, Fourth District
Kathryn Barger, Fifth District

Department of Mental Health
550 South Vermont, 12th Floor
Los Angeles, CA 90020

Jonathan E. Sherin, M.D., Ph.D., Director
Curley Bonds, M.D., Chief Deputy Director,
Clinical Operations
Gregory C. Polk, M.P.A., Chief Deputy Director,
Administration Operations

ADDITIONAL RESOURCES IN LOS ANGELES COUNTY AND U.S.

The American Red Cross

<http://www.redcross.org>

Los Angeles County Department of Public Health

<http://www.lapublichealth.org/>

Los Angeles County Information Line

"211" <http://www.211la.org>

Centers for Disease Control and Prevention

<http://www.bt.cdc.gov/>

Substance Abuse and Mental Health Services Administration

<http://www.samhsa.gov/>

National Suicide Prevention Lifeline

(800) 273-8255

<http://suicidepreventionlifeline.org>

Crisis Text Line

Text "LA" to 741741

<http://www.crisistextline.org>

If you are in crisis and need help right
away, call the 24/7 Access Helpline:

1-800-854-7771



LOS ANGELES COUNTY
DEPARTMENT OF
MENTAL HEALTH
hope. recovery. wellbeing.

ACCESS CENTER
24/7 National Mental
Health Hotline:
1-800-854-7771



ACCESS

(Access to Community Care,
Effective Services and Support)

(800) 854-7771

Persons who are deaf and hard of hearing
may call the following number for
information and referral to appropriate
mental health services.

TDD/TTY

(562) 651-2549



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ABOUT ACCESS CENTER VISION

The Vision of the ACCESS Center is to be the premier
gateway to mental health services and information in Los
Angeles County.

MISSION

LACDMH's ACCESS Center serves as the entry point for
mental health services in the County in providing referral
and linkage resources, and crisis intervention to the Los
Angeles County Local Mental Health Plan (LMHP).

A team of multidisciplinary staff provides various kinds
of mental health direct and referral services on a 24-
hour, seven days a week, including all holidays.

The overall purpose of the ACCESS Center is to partner with
consumers, families and communities.

MENTAL HEALTH SERVICES PROVIDED 24 HOURS, 7 DAYS A WEEK

- Information and referrals for the specialty
mental health programs
- Crisis intervention in the community 24
hours, 7 days a week
- Mobilize the Field Response Operations
(FRO) Teams
- 24/7 American Sign Language (ASL)
coordination for the deaf and hard of hearing
and 24/7 TDD/TTY line
- Multi-lingual capability through 24/7
telephone interpreter services
- Child Welfare Hotline
- Activate the Critical Incident Response
Team (CIRT) following a critical incident
- Centralized authorization of Patient
Transportation services
- Coordinates of Out-of County and Out-of
State referrals for Medi-Cal beneficiaries
- Manage after-hour calls for Patient's Rights
- After-hour DMH point of contact for
special/critical incident reporting
- Back-up Disaster Operations Center (DOC)
providing assistance and crisis intervention
following a natural or manmade disaster

(Last updated 10/26/2020)